

**FIG. 1**

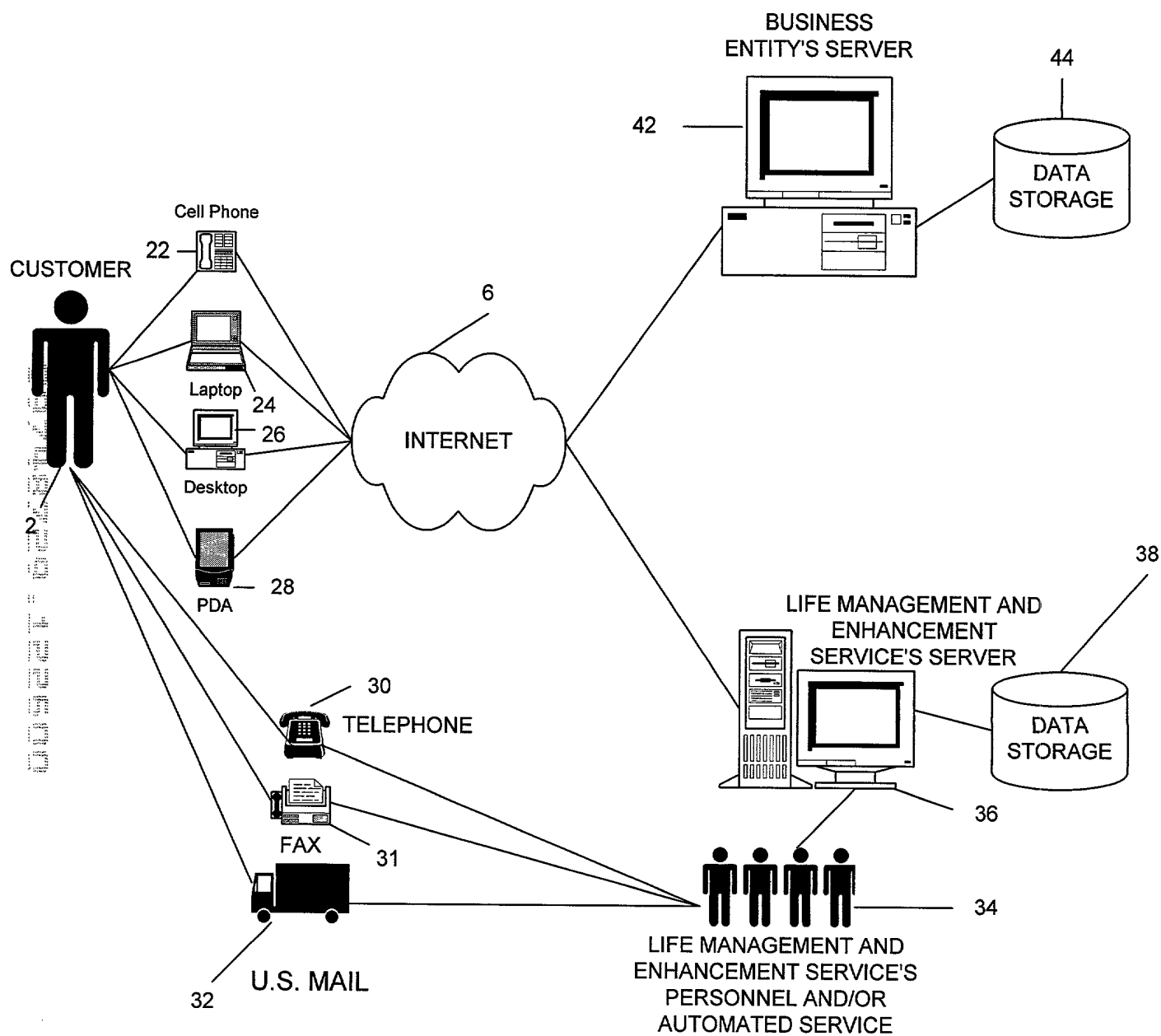


FIG. 2

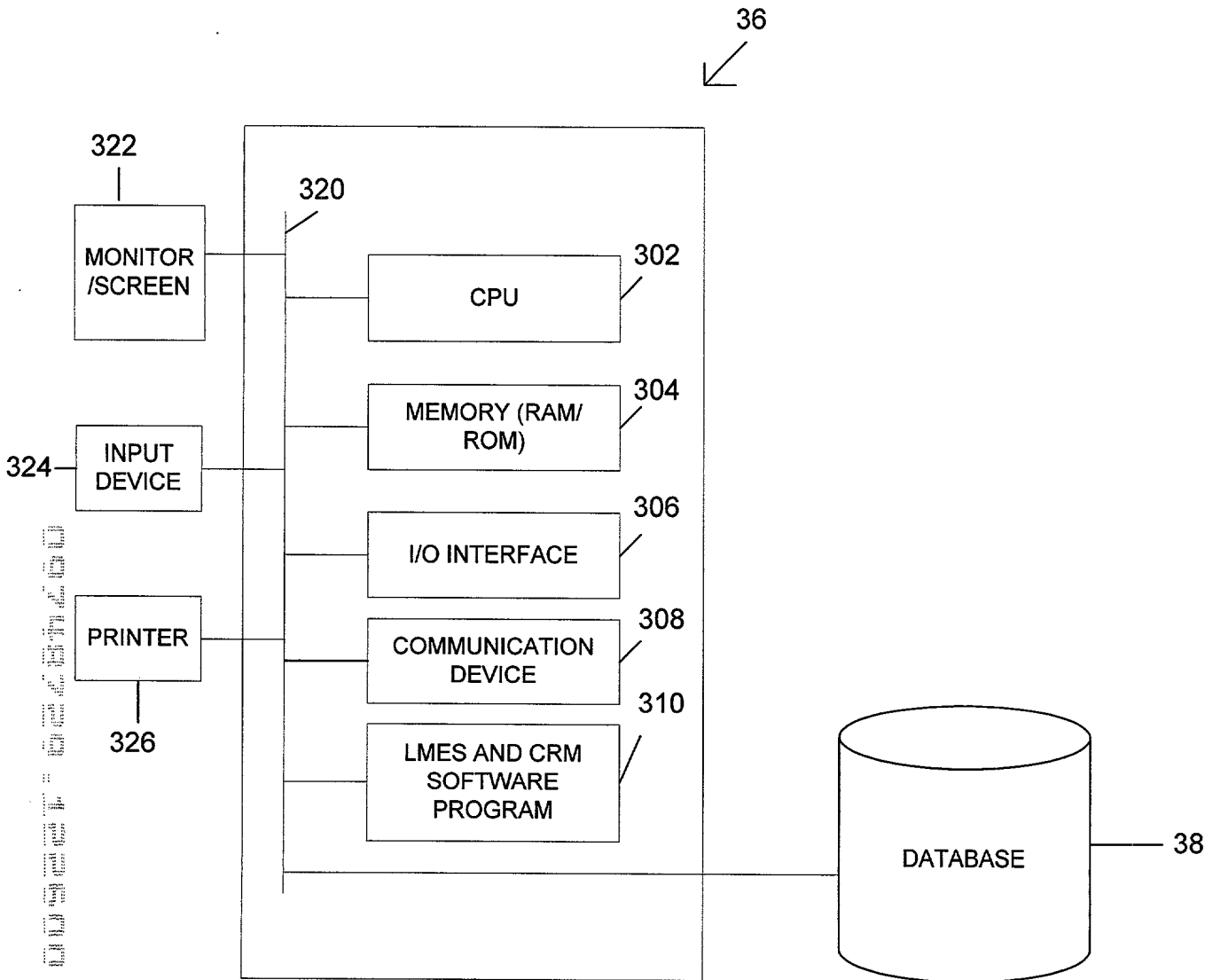
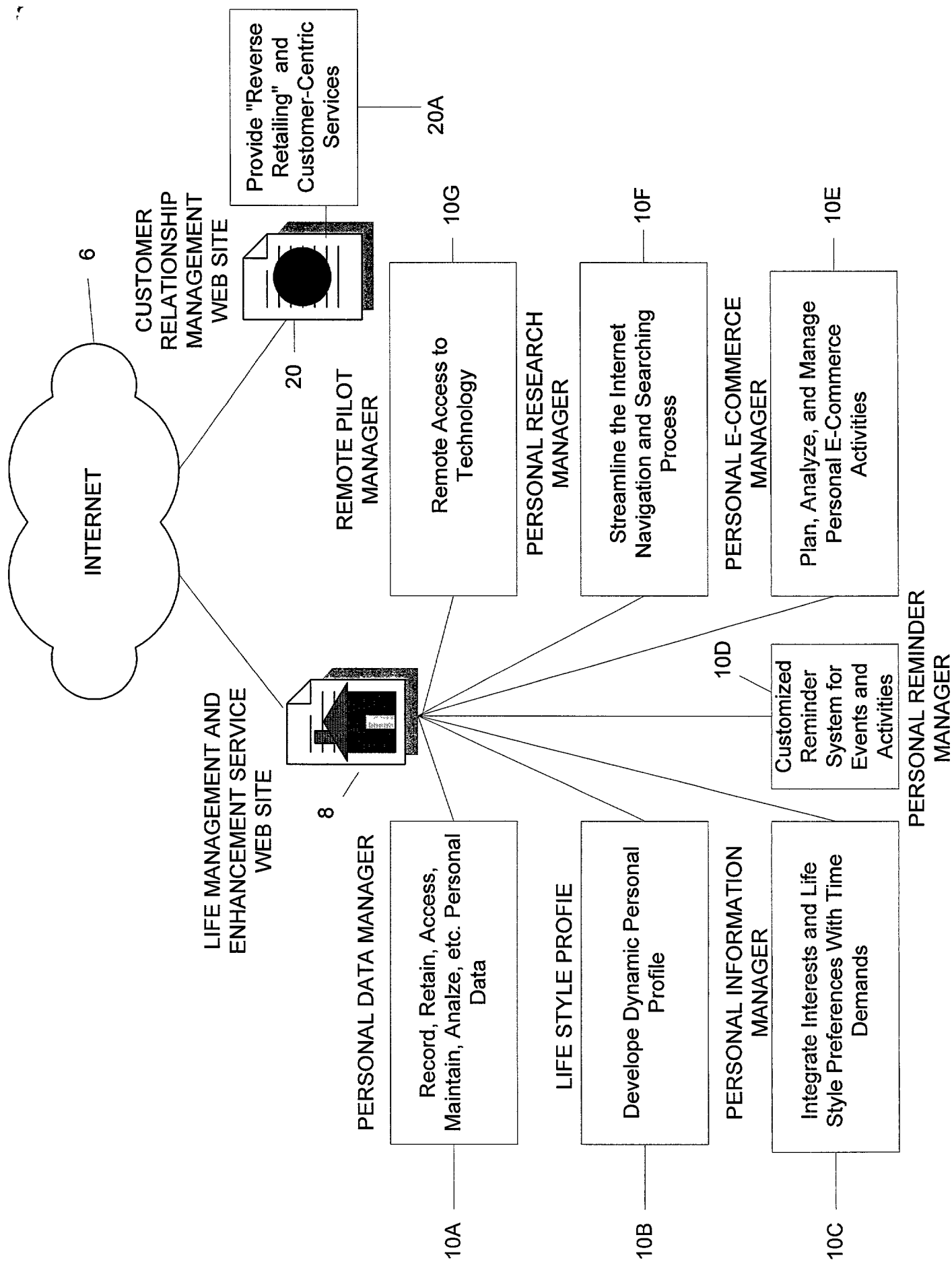


FIG. 3

2 1 7



CONTENT-GATEWAY  
LIFE MANAGEMENT AND ENHANCEMENT SERVICE

CUSTOMER  
RELATIONSHIP  
MANAGEMENT

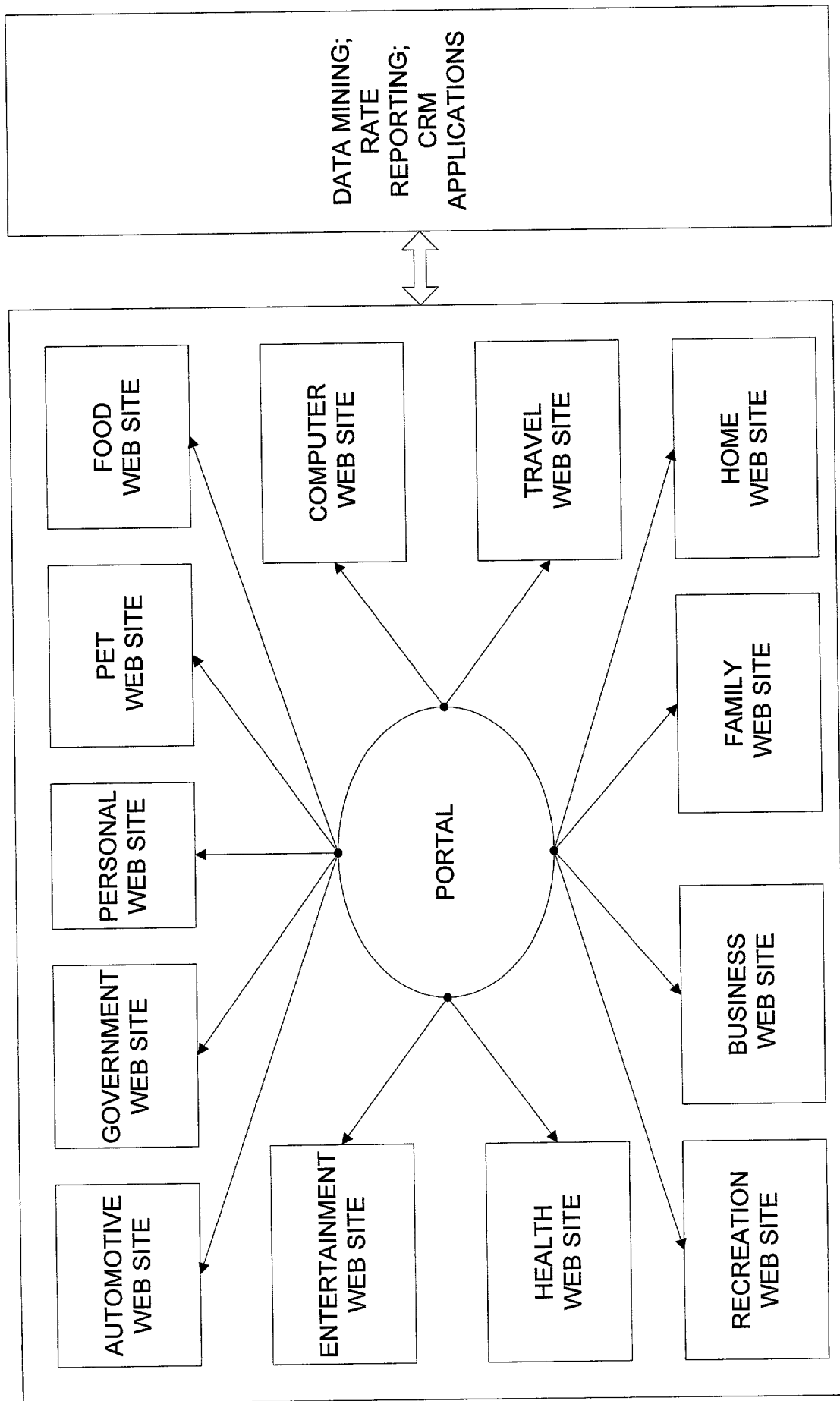
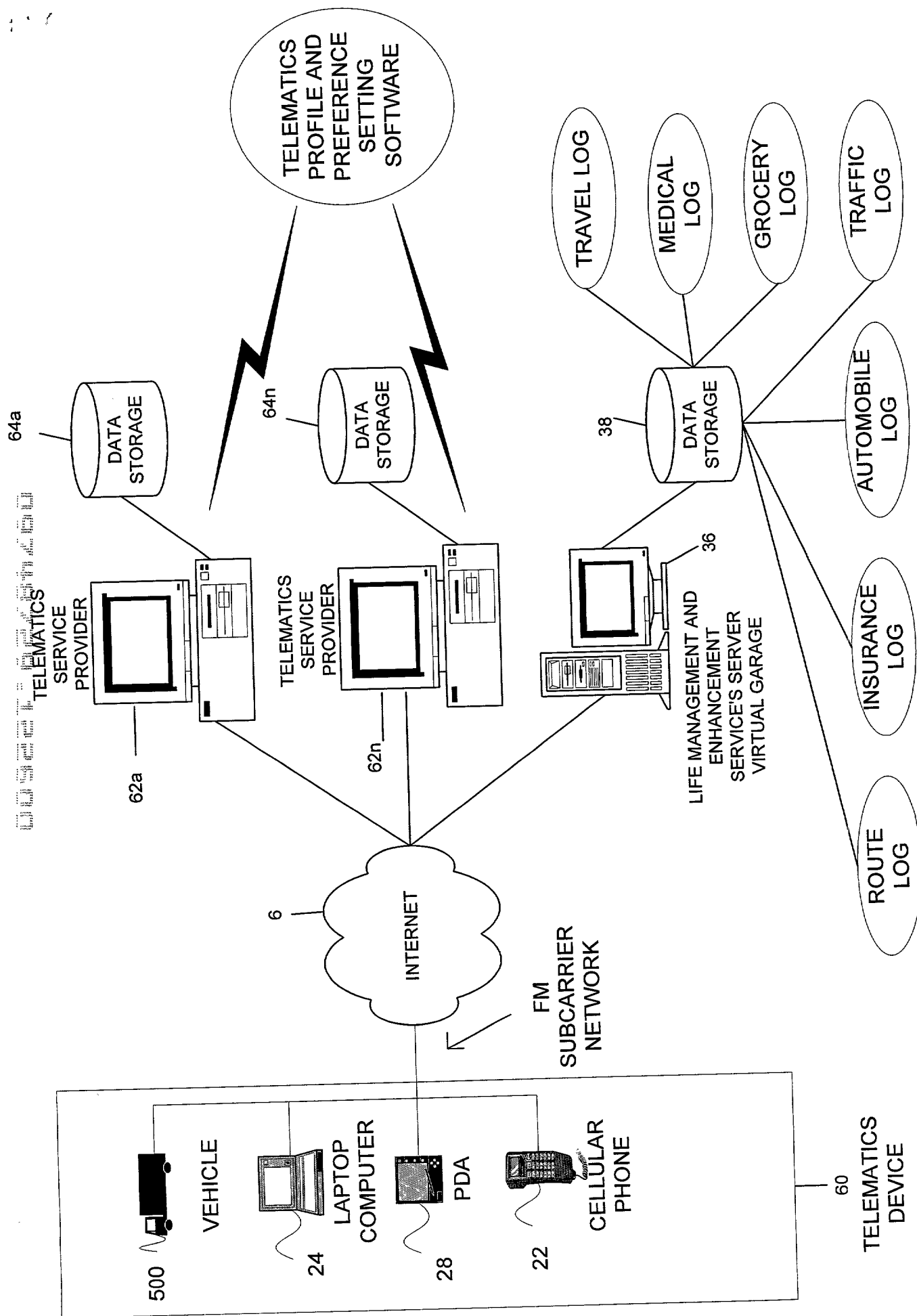


FIG. 5



**FIG. 6**